



Pacific LED System Limited Warranty

McWong International Inc. provides the following limited warranty for the periods shown below. This limited warranty covers Pacific brand LED drivers, power supplies and lamps. McWong warrants each LED driver, power supply and/or lamp to be free from defects in materials and workmanship, and to operate from the date of installation for the time periods and subject to the Terms and Conditions specified below.

Product Type	SKU	Warranty Period*
▪ LED Driver Plus™	LDD-xxx-xxx-xxx-U	60 Months
▪ LED Power Supply	LDP-xxx-xxx-xxx-U	60 Months
▪ LED Lamp	LLP-xxx-xxx-xxxx	18 Months

*Time period begins on the date of manufacture. Warranty is based on typical 8,760 hr/yr operation on a continuous burning cycle of 24 hours, maximum operating and environmental conditions; other operating cycles may affect warranty period.

TERMS AND CONDITIONS

This warranty only applies when Pacific LED driver, power supply or lamp, with optional control interface, is properly wired and installed, operated on a suitable LED module and/or LED fixture in accordance with the parameters specified within the electrical values shown on the product labels; used in lighting equipment designed and approved for the application and in environmental conditions (humidity, ambient and/or case temperatures) within the normal specified operating range of the system.

This warranty does not apply to any abnormal use or use in violation of any applicable standard, code or instructions for use/installation including those contained in the latest National Electrical Code (NEC), the Standards for Safety of Underwriters Laboratory, Inc. (UL), and Standards for the American National Standards Institute (ANSI) or, in Canada, the Canadian Standards Association (CSA).

WARRANTY ACTIVATION / SERVICE CLAIMS

Warranty claims can be serviced by calling McWong Customer Service Center and requesting RMA # for warranty review. If you are unsure whether a situation exists that is covered by this warranty, please contact McWong Customer Service Center for assistance.

Tel: 1-888-600-9188 | Fax: 1-916-371-6666
Email: support@mcwonginc.com
Website: www.mcwonginc.com

McWong reserves the right to examine all failed Pacific LED drivers, power supplies and lamps to determine the cause of failure and patterns of usage and reserves the right to be the sole judge as to whether any of these units or items are defective and covered under this warranty.

RETURN OF DEFECTIVE PRODUCT

After getting the RMA #, the purchaser/user shall promptly return the product after receiving instructions regarding if, when and where to ship the product. The shipping package should be clearly marked with the assigned RMA #. Failure to follow this procedure shall void this warranty.

LIMITATION OF LIABILITY

THE FOREGOING SHALL CONSTITUTE THE EXCLUSIVE REMEDY OF THE PURCHASER AND THE SOLE LIABILITY OF MCWONG FOR PACIFIC LED DRIVERS, POWER SUPPLIES OR LAMPS. NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. IN NO EVENT SHALL MCWONG BE LIABLE FOR ANY OTHER COSTS OR DAMAGES, INCLUDING LOST PROFITS OR REVENUES, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES.